

Market Operator's Performance Report

May 2020

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Executive Summary

On 1 October 2018 the Integrated Single Electricity Market (I-SEM) went live and is now the enduring operational electricity market in Ireland and Northern Ireland.

This Single Electricity Market Operator's (SEMO) performance report covers the month of operation of May 2020 and is published in accordance with section B16.2 of the Trading and Settlement Code and the SEM Committee decision paper issued for the Legacy SEM market.

During the month of May 2020:

- There were 29 late publications of Indicative and Initial Settlement runs as per the Trading and Settlement Code timelines
- 1 out of 5 Settlement Documents issued on time
- Re-occurrence of KIR ID #162,950 : MMS (Market Management Systems) application issue for settlements data had a significant impact on settlement publication timelines for May 2020
- KIR ID #164,630 : Daily IP Push issue had a significant impact on settlement publication timelines for May 2020.
- There were 6 payment defaults by Participants
- There was 1 new unit registered in the market, and 1 new party joined the market
- There were no Credit default by Participants as per the Trading and Settlement code timelines
- 201 general queries were received and 202 general queries were resolved, with 75 in progress

SEMO welcomes all comments on the contents of this report. Comments should be sent preferably in email format to info@sem-o.com. The intention is for SEMO and the Regulatory Authorities to consult on the framework for reporting based on comments and feedback received and to implement any revisions where necessary.

1 Joining and Terminating Parties and Units

1.1 Balancing Market

The below party went effective in the Market between 01 May and 31 May 2020

| Party Name | Party ID | Participant ID | Unit ID | Effective Date |
|-------------------------------|-----------|----------------|-----------|----------------|
| Cobblestone Energy Limited | PY_034091 | PT_502523 | AU_500115 | 13/05/2020 |

Table 1 - Parties who joined the market in May 2020

The below units went effective in the Market between 01 May and 31 May 2020

| Party Name | Party ID | Participant ID | Unit ID | Effective Date |
|------------------------------------|-----------|----------------|-----------|----------------|
| Endeco-Wirelite Sensors Limited | PY_000126 | PT_400133 | SU_400352 | 27/05/2020 |
| Cobblestone Energy Limited | PY_034091 | PT_502523 | AU_500115 | 13/05/2020 |

Table 2 – Registrations May 2020

The below units de-registered from the Market between 01 May and 31 May 2020

| Party Name | Party ID | Participant ID | Unit ID | Effective Date |
|--|-----------|----------------|-----------|----------------|
| Gaelectric Interconnector Trading Ireland ROI Ltd | PY_000149 | PT_500088 | AU_500006 | 06/05/2020 |
| Gaelectric Interconnector Trading Ireland ROI Ltd | PY_000149 | PT_400170 | AU_400016 | 06/05/2020 |
| Just Energy (Ireland) Limited | PY_000174 | PT_400211 | SU_400216 | 20/05/2020 |

Table 3 – De-Registrations May 2020

1.1 Termination of Participants

There were no terminating parties in May 2020.

1.2 Suspension of Participants

No Suspension Orders were issued by the Market Operator in May 2020.

2 Trading and Settlement Code Breaches

Breaches of the Trading and Settlement Code were noted in the following areas:

| Trading and Settlement Code Breaches | | | |
|--------------------------------------|-----------------------------|----|----|
| | Area | | |
| Data Providers | | ı | 9 |
| Market Participants | Clearing | 6 | - |
| | Credit Risk Management | 0 | - |
| Market Operator | Balancing Market Settlement | 4 | 29 |
| | Clearing | - | - |
| | Credit Risk Management | ı | - |
| Other | | = | = |
| Total | | 10 | 38 |

Table 4 – Trading and Settlement Code Breaches

Further details of each of the Trading and Settlement Code breaches noted above are set out in **Appendix A**.

Key:

- Major Breach late publishing of settlement documents, default notices issued for non-payment or similar.
- Minor Breach deadlines not met, but no financial implication to Participants. This includes late posting of settlement runs.

3 Balancing Market Settlements

3.1 Indicative and Initial Settlement Runs

For Historical information please see Appendix B – Historical Settlement Information.

The following series of tables and graphs represents the publications of Indicative and Initial Settlement runs. Every working day SEMO is obliged to issue Indicative and Initial settlement run statements.

| Settlement Runs completed 01/05/2020 – 31/05/2020 | | | |
|---|----|----|--|
| Indicative Initial | | | |
| On Time | 13 | 20 | |
| Same Day Late | 3 | 4 | |
| > 1 Day Late | 15 | 7 | |
| Total runs | 31 | 31 | |

Table 5 - Settlement Runs completed 01/05/2020 - 31/05/2020

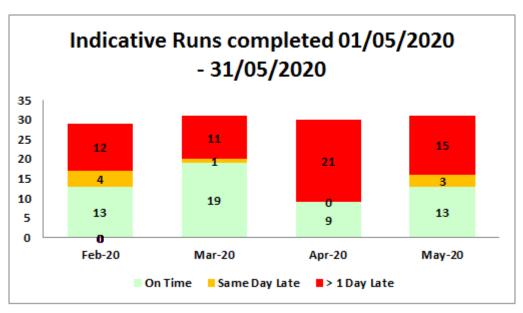


Figure 1 Indicative Settlement Runs Completed

Further details on publication times can be found in Appendix C

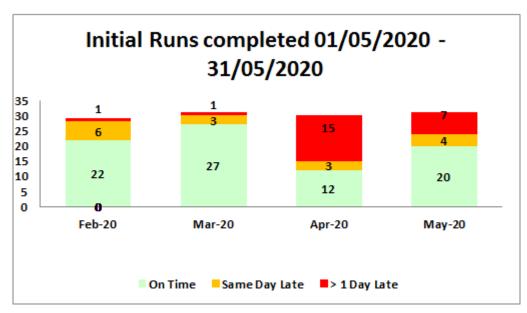


Figure 2 Initial Settlement Runs Completed

Further details on publication times can be found in Appendix C

3.2 Settlement Documents

The following table represents the publications of Initial Settlement Documents. SEMO is obliged to issue initial Settlement Documents 4 working days after the last day of the billing period.

| Settlement Documents completed 01/05/2020 - 31/05/2020 | | |
|--|---|--|
| No. of Weeks | | |
| On Time | 1 | |
| Same Day Late | 0 | |
| > 1 Day Late | 4 | |
| Total runs | 5 | |

Table 6 - Settlement Documents completed 01/05/2020 - 31/05/2020

*Up to 2 Settlement Documents issued per week due to KIR #6148

3.3 M+4 and M+13 Resettlement

M+4 Resettlement processing occurred during each week for the month of May 2020. Single M+4 Resettlement weeks were published on two of the four settlement document publication days, with the Settlement Calendar updated to reflect this.

One week of M13 was published in May 2020 due to follow on issues with ACTA data, Instruction profiler timeslots prioritised for initial settlement processing, additional analysis required and priority by vendor to operational IP issues.

4 Financial Statistics

4.1 Cash Flow positions for Balancing Market, Capacity Market and Market Operator Charges

The Balancing Market reflects actions taken by the TSOs to keep the system balanced, for example, for differences between the market schedule and actual system demand. It determines the imbalance settlement price for settlement of these balancing actions. This includes any uninstructed deviations from a participant's notified ex-ante position. All data displayed in this section displays Initial data from 01 May 2020 to 31 May 2020.

- Positive values indicate Payments were greater than Charges
- Negative values indicate Charges were greater than Payments
- All figures are in Euro

| | Balancing Market Cash Flow Position | | | | |
|-----------|---|------------------|--|--|--|
| Component | Component Name | € Payment/Charge | | | |
| CDISCOUNT | Discount Payment | 5,539,274 | | | |
| CPREMIUM | Premium Payment | 6,951,503 | | | |
| CFC | Fixed Cost Payment or Charge | 2,508,685 | | | |
| CIMB | Imbalance Payment or Charge | -623,995 | | | |
| САООРО | Offer Price Only Accepted Offer Payment or Charge | -105,215 | | | |
| CCURL | Curtailment Payment or Charge | -444,911 | | | |
| CABBPO | Bid Price Only Accepted Bid Payment or Charge | 8,792 | | | |
| CTEST | Testing Charge | 0 | | | |
| CDIFFCWD | CDIFFCWD Within-day Difference Charge | | | | |
| CCA | Currency Adjustment Charge | -38,664 | | | |
| CUNIMB | Uninstructed Imbalance Charge | -85,864 | | | |
| CSOCDIFFP | Difference Payment Socialisation Charge | -276,773 | | | |
| CREV | Residual Error Volume Charge | -1,691,058 | | | |
| CIMP | CIMP Imperfections Charge | | | | |
| | Total -15,162,084 | | | | |

Table 7 - Balancing Market Cash Flow Position

The Capacity Market is designed to help ensure that the generation capacity in Ireland and Northern Ireland (including Storage, Demand Side Units and Interconnector capacity) is sufficient to meet demand and that the regulatory approved generation adequacy standard is satisfied.

| | Capacity Market Cash Flow Position | | | |
|----------------|--|---------------------|--|--|
| Component Name | | € Payment/Charge | | |
| ССР | CCP Fixed Market Operator Charge Generator Units | | | |
| CCC | CCC Fixed Market Operator Charge Supplier Units | | | |
| | 4,159,436 | | | |

Table 8 - Capacity Market Cash Flow Position

Market Operator charges are used to recover the costs of administering the market:

| Market Operator Charges | | | | |
|-------------------------|---|---------------------|--|--|
| Component | Component Name | € Payment/Charge | | |
| CMOAU | Fixed Market Operator Charge Generator Units | -58,906 | | |
| CMOAV | CMOAV Fixed Market Operator Charge Supplier Units | | | |
| CVMO | Variable Market Operator Charge | -1,034,647 | | |
| | Total -1,095,084 | | | |

Table 9 - Market Operator Charges

4.2 Financial Changes between Initial Settlement and Subsequent Reruns

During the month of May 2020:

- M+4 Resettlement has been completed for Settlement Dates 17/11/2019 to 21/12/2019.
- M+13 Resettlement has been completed for Settlement Dates 20/01/2019 to 26/01/2019.

The tables below display the differences between the previous settlement run and the most recent resettlement run (either M+4 or M+13). The differences are then rolled up to the component charge level and combined for both M+4 and M+13.

| Balancing Market Resettlement | | |
|-------------------------------|------------|--|
| Component | Difference | |
| CPREMIUM | -€2,252 | |
| CFC | €786,884 | |
| CDIFFCNP | €23,989 | |
| CDIFFPIMB | -€36,272 | |
| CABBPO | -€467 | |
| CTEST | €0 | |
| CCA | -€58 | |
| CCURL | -€6,000 | |
| CSOCDIFFP | €939 | |
| CREV | -€1,070 | |
| CUNIMB | €98,427 | |
| CIMP | -€47,904 | |
| CAOOPO | €6,027 | |
| CDIFFCWD | €2,583 | |
| CDISCOUNT | -€30,663 | |
| CIMB | -€149,232 | |
| Total | €644,931 | |

Table 10 - Balancing Market Resettlement

| Capacity Marke | Capacity Market Resettlement | | | | | | | |
|----------------|------------------------------|--|--|--|--|--|--|--|
| Component | Difference | | | | | | | |
| ССР | €48,426 | | | | | | | |
| ccc | €65,946 | | | | | | | |
| Total | €114,372 | | | | | | | |

Table 11 - Capacity Market Resettlement

| Market Operator Charges Resettlement | | | | | | |
|--------------------------------------|------------|--|--|--|--|--|
| Component | Difference | | | | | |
| CMOAV | €1,513 | | | | | |
| CMOAU | €58,816 | | | | | |
| CVMO | -€1,333 | | | | | |
| Total | €58,995 | | | | | |

Table 12 - Market Operator Charges Resettlement

Financial Statistics Disclaimer: the above information represents settlement data aggregated during the month in assessment, which may be different to the accounting data audited post settlement period.

5 Query Management

5.1 General Queries

The statistics presented in Table 13 - Helpdesk Query Statistics cover the month of May 2020.

| Received | Resolved | Open |
|----------|----------|------|
| 201 | 202 | 75 |

Table 13 - Helpdesk Query Statistics

The average resolution time for queries in May 2020 was 9.3 working days.

Definitions

- Resolved refers to queries resolved within May 2020, and includes queries raised before this time.
- Resolution Time (Working Days) refers to average time to resolve, in working days for this category of query. It is calculated based on all queries for the category, not just May 2020.
- Open refers to queries raised but not resolved as of 31st of May 2020.

5.2 Settlement Queries

There were 27 Formal Settlement queries raised in May 2020.

14 have been upheld, 11 are unresolved at this time and are currently under investigation, 1 query was not upheld and 1 query was rejected.

| Topic (upheld Queries) | Number of Queries |
|------------------------|----------------------|
| CFC | 5 |
| CCC | 4 |
| CIMB | 3 |
| CDISCOUNT | 1 |
| LF | 1 |

Table 14 – Upheld Settlement Queries by Topic

Further Details on Settlement queries that have been upheld can be found in Appendix D.

A full list of all unresolved Settlement queries raised in May 2020 can be found in **Appendix D.**

5.3 Disputes

No Disputes have been raised in the month of May 2020.

6 Imbalance Price

6.1 Imbalance Price

There are two types of Imbalance Price referred to in this section; the Imbalance Price which is the price associated with a 5 Minute Imbalance Pricing Period; and secondly, an Imbalance Settlement Price which is calculated as the average of six 5 Minute Imbalance Prices for a corresponding 30 minute Imbalance Settlement Period.

Figure 3 below shows the Imbalance Settlement Prices for May 2020. All system calculated Imbalance Settlement Prices are published on this graph; both the Market Back Up Price and the 30 minute average of the Imbalance Price. The average Imbalance Settlement Price for May was €25.63.

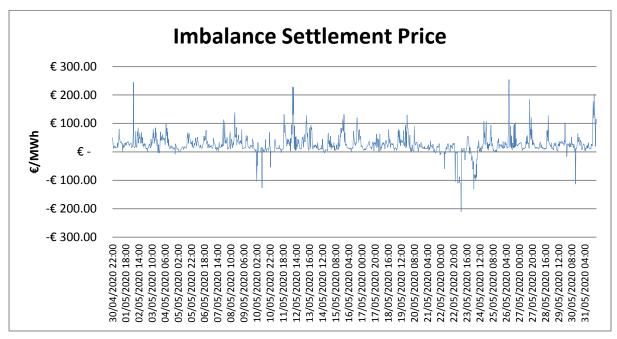


Figure 3 – Imbalance Settlement Price

Figure 4 below shows the Quantity Weighted Ex-Ante Price as a comparator to the Imbalance Settlement Price. The Quantity Weighted Ex-Ante Price is the value used by SEMO as the Market Back Up Price, should the Market Operator not be able to calculate an Imbalance Settlement Price; based on the average of the six 5 Minute Imbalance Prices for a given Imbalance Settlement Period.

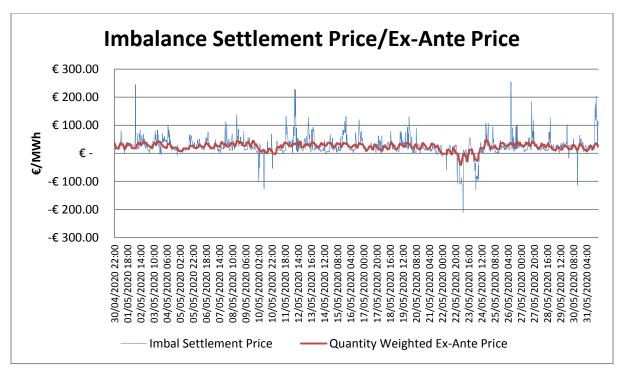


Figure 4 – Imbalance Settlement Price & Quantity Weighted Ex-Ante Price Comparison

Figure 5 below highlights the monthly Highest, Lowest and Average half-hour Imbalance Prices for the period May 2020.

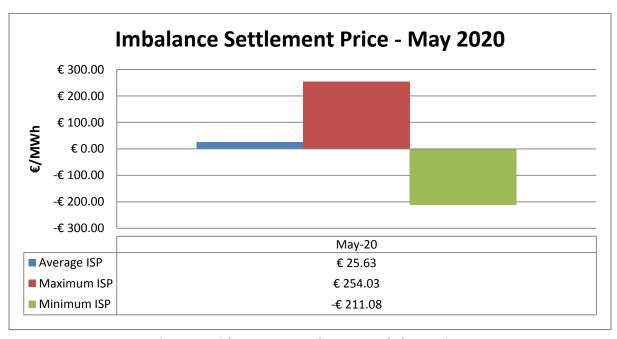


Figure 5 – Highest, Lowest and Average Imbalance Prices

6.2 Exchange Rate

The SEM is a dual currency market, Units based in Northern Ireland submit their Offer Data in GBP. All GBP Offer Data is converted to EUR as part of the Balancing Market price setting process. The GBP to EUR exchange rate is captured below in **Figure 6**.

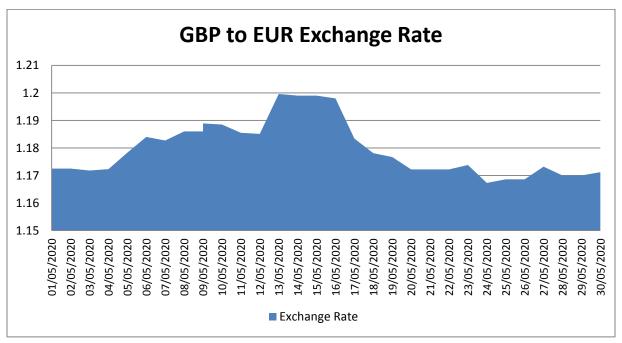


Figure 6 - GBP to EUR Exchange Rate

6.3 Imbalance Price Generation and Backup Price

The Market Back Up Price is calculated and published automatically by the Market Systems in the event that one or more 5 minute Imbalance Prices have not been calculated for an Imbalance Settlement Period. During this calendar Month there were 25 Market Back Up Prices and 12 Ex-Ante Prices published; as a result 136 missed Imbalance Prices¹.

¹ If one or more five minute Imbalance Prices are not published in one Imbalance Settlement Period, then the Market Back up Price is used as the corresponding Imbalance Settlement Price.

7 Modifications

7.1 Balancing Market – Trading & Settlement Code Modification Management

The tables that follow give an overview of the activity that has taken place between 1st May 2020 and 31st May 2020. Table 15 shows the dates and number of Modifications Committee Meetings and Working Groups that took place over this period.

| Meeting | Date | Location |
|------------------------------------|------|----------|
| No meetings scheduled for May 2020 | | |

Table 15 - Balancing Market: Trading & Settlement Code Modifications Committee Meetings

At the Modifications Committee Meeting, decisions are made with regard to progressing various Modification Proposals. Table 16 gives an outline of the amount of activity that has taken place over this period

| Modification Proposal Activity | Total |
|--------------------------------|-------|
| Raised | 0 |
| Alternative Versions raised | 0 |
| Withdrawn | 0 |
| Deferred | 0 |
| Extension Granted | 0 |
| Recommended for Approval | 0 |
| Recommended for Rejection | 0 |
| Further Work Required | 0 |
| RA Decision Approved | 1 |
| RA Decision Rejected | 0 |

Table 16 - Modification Proposal Activity

7.2 Balancing Market - Modifications Process Development

Modification Proposals were considered at bimonthly Modifications Committee Meetings alternating between Belfast and Dublin or conference call where applicable (see Table 15).

Full details of all modifications progressed during the year are available in the <u>Balancing Market</u> Modifications section of the SEMO website.

RA Decision Approved

• Mod_02_20 Housekeeping Feb 2020

8 Central Systems

8.1 System Releases

There were no System Releases in May.

8.2 System Availability

The table below gives the system availability values for the month of May 2020.

| System / Application | Annual Availability % |
|-----------------------------|-----------------------|
| Settlements (CSB) | 100% |
| MI | 100% |
| MA | 100% |
| Reporting | 100% |
| Website | 100% |
| Average System Availability | 100% |

Table 17 - Monthly Availability

8.3 Known Issues Report

For details regarding system errors please refer to the latest Known Issues Report published on the <u>SEMO</u> website.

8.4 Limited Communication Failure (LCF), General Communication Failure (GCF) and General System Failure (GSF)

There were no LCFs during the month of May 2020.

There was no GCF during the month of May 2020.

There were no GSFs during the month of May 2020.

9 Appendix A: Trading and Settlement Code Breaches

Meter Data Provider Breaches

| Ops Date Identified | Run Type | Issue | MDP Provider | Issue Type | Description | T&SC Breach | Status |
|---------------------|----------|--------|--------------|----------------------------------|------------------|-------------|--------|
| 18/05/2020 | D+1 | Timing | SONI | File submission of Metering data | Delay of 62 mins | Minor | Closed |
| 28/05/2020 | D+1 | Timing | MRSO | File submission of Metering data | Delay of 17 mins | Minor | Closed |
| 25/05/2020 | D+4 | Timing | MRSO | File submission of Metering data | Delay of 8 mins | Minor | Closed |
| 18/05/2020 | D+1 | Timing | SONI | File submission of DI data | Delay of 53 mins | Minor | Closed |
| 21/05/2020 | D+1 | Timing | SONI | File submission of DI data | Delay of 28 mins | Minor | Closed |
| 15/05/2020 | D+4 | Timing | SONI | File submission of DI data | Delay of 54 mins | Minor | Closed |
| 16/05/2020 | D+4 | Timing | SONI | File submission of ACTA data | Delay of 48 mins | Minor | Closed |
| 18/05/2020 | D+4 | Timing | SONI | File submission of ACTA data | Delay of 30 mins | Minor | Closed |
| 18/05/2020 | D+4 | Timing | SONI | File submission of DI data | Delay of 28 mins | Minor | Closed |

Table 18 - Meter data provider breaches

Market Participant Breaches

| PT name | Invoiced period | Market | Default issued due to | Default letter issued | T & SC Breach | Status |
|-----------------------------------|-----------------|--------|-----------------------|-----------------------------|------------------|--------|
| Arden Energy Limited | WK_17_2020 | BMCRM | Timing | Yes | Major | Closed |
| Just Energy (Ireland) Limited | April_2020 | МО | Timing | Yes | Major | Closed |
| EnerNOC Ireland Limited | April_2020 | МО | Timing | Yes | Major | Closed |
| Endeco - Wirelite Sensors Limited | April_2020 | МО | Timing | Yes | Major | Closed |
| Gruig Wind Farm Limited | April_2020 | МО | Timing | Yes | Major | Closed |
| Derrysallagh Supply Limited | WK_18_2020 | BMCRM | Timing | Yes | Major | Closed |

Table 19 - Clearing Default Notices

Market Operator Breaches

| Ops Date Identified | Periods affected | Run Type | Quality or Timing | Party | Issue Type | Description | Cause | Resolution | T&SC Breach | Status |
|-------------------------------------|---------------------|------------|----------------------|-------|--------------------|---|---|--|----------------|--------|
| 1st, 3rd - 5th, 7th - 10th, 17th | 9 | Indicative | Timing | SEMO | KIR 162950 | MMS (Market Management Systems) application issue for settlements data | Settlement system not importing a full set of data from MMS for Indicative and Initial for certain dates, the issue is affecting one import only. | Workaround is in place until issue can be resolved, which is been actively been | Minor | Closed |
| 16th | 1 | Indicative | Timing | SEMO | Missing DAM trades | Indicative runs were published late on target day due to a delay with processing DAM data | Missing Day ahead trades caused a delay in processing. | Day ahead trades successfully imported allowing indicative settlements to be completed | Minor | Closed |
| 18th, 21st | 2 | Indicative | Timing | SEMO | MDP Data | SONI Data delayed | Late submission of MDP data | Data received & backlog worked through | Minor | Closed |
| 2nd, 11th - 14th | 5 | Indicative | Timing | SEMO | KIR 164630 | IP Push times of settlement data is not performing as expected for daily IP Pushes. | Can cause delays to daily Indicative & Initial settlement publication timelines | Software Update from vendor | Minor | Closed |
| 25th | 1 | Initial | Timing | SEMO | Processing Delay | Bank holiday catch up | Backlog of initials from bank holiday | Processing backlog worked through | Minor | Closed |

Table 20 – Delays to Indicative Settlement

| Ops Date Identified | Periods affected | Run Type | Quality or Timing | Party | Issue Type | Description | Cause | Resolution | T&SC Breach | Status |
|------------------------|---------------------|----------|----------------------|-------|------------------|---|--|---|----------------|--------|
| 4th-11th | 8 | Initial | Timing | SEMO | KIR 164630 | performing as expected for daily IP Pushes. | | Software Update from vendor | Major | Closed |
| 13th | 1 | Initial | Timing | SEMO | Late MDP data | | Metered data from SONI provided late | Meter data from SONI received and initials completed | Minor | Closed |
| 19th | 1 | Initial | Timing | SEMO | Processing Delay | Bank holiday catch up | initials from | Processing backlog worked through | Minor | Closed |
| 31st | 1 | Initial | Timing | SEMO | Processing Issue | Processing Delayed | outage during | Processing backlog worked through | Minor | Closed |

Table 21 – Delays to Initial Settlement

| Ops Date Identified | Documents affected | Run Type | Quality or Timing | Party | Issue Type | Description | Cause | Resolution | T&SC Breach | Status |
|------------------------|-----------------------|-------------------------|----------------------|-------|------------------|---|--|---|----------------|--------|
| 01/05/2020 |) | Settlement Documents | Timing | SEMO | KIR 162950 | MMS (Market Management Systems) application issue for settlements data | full set of data from MMS for Indicative and Initial for certain dates the issue is | Workaround is in place until issue can be resolved, which is been | Major | Closed |
| 15/05/2020 | 1 1 | Settlement Documents | Timing | SEMO | KIR 164630 | IP Push times of settlement data is not performing as expected for daily IP Pushes. | Undicative & | Software Update from vendor | Major | Closed |
| 22/05/2020 | 1 | Settlement Documents | Timing | SEMO | VAT Registration | VAT Registration for one PT, which impacted SD VAT values for all PTs | As a result of an operator error issue, a "data script" had to be prepared by the vendor to resolve the error. | VAT type manually corrected for one PT, which then flowed into SDs. "Data Script" also had to be prepared by the vendor to resolve the error. | Major | Closed |

Table 22 – Delays to Settlement Document

10 Appendix B: Historical Settlement Information

Settlements: July 2019 data key process updates

| Settlement Dates | Run Category | Run Type | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|--|-------------------------|------------|------------------|------------|-----------------------------------|--------------------|
| 1 st – 31 st | Settlements | Indicative | 31 | 17 | 4 | 10 |
| 1 st – 31 st | Settlements | Initial | 31 | 29 | 2 | - |
| Sep 30 th 2018 – Oct 27 th 2018 | M+4 Resettlement | Weekly | 28 | 28 | - | - |
| 1 st – 31 st | Credit Reports | Daily | 66 | 66 | - | - |
| 1 st - 31 st | Payments In | Weekly | 4 | 4 | - | - |
| 1 st – 31 st | Payments Out | Weekly | 4 | 4 | - | - |
| 1 st -31 st | Settlement Documents | Weekly | 4 | 4 | | |

Figure 7 - Settlement Information July 2019

Settlements: August 2019 data key process updates

| Settlement Dates | Run Category | Run Type | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|---|-------------------------|------------|------------------|------------|-----------------------------------|--------------------|
| 1 st – 31st | Settlements | Indicative | 31 | 19 | 3 | 8 |
| 1 st – 31 st | Settlements | Initial | 31 | 28 | 3 | - |
| Oct 28 th 2018 – Dec 1 st 2018 | M+4 Resettlement | Weekly | 28 | 28 | - | - |
| 1 st – 31 st | Credit Reports | Daily | 66 | 66 | - | - |
| 1 st – 31 st | Payments In | Weekly | 4 | 4 | - | - |
| 1 st – 31 st | Payments Out | Weekly | 4 | 4 | - | - |
| 1 st – 31 st | Settlement Documents | Weekly | 4 | 4 | | |

Figure 8 - Settlement Information August 2019

Settlements: Sep 2019 data process updates

| Settlement Dates | Run Category | Run Type | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|---|-------------------------|------------|------------------|------------|-----------------------------------|--------------------|
| 1 st – 30 th | Settlements | Indicative | 30 | 10 | 9 | 11 |
| 1 st – 30 th | Settlements | Initial | 30 | 17 | 6 | 7 |
| Dec 2 nd 2018 – Dec 29 th 2018 | M+4 Resettlement | Weekly | 28 | 28 | - | - |
| 1 st – 30 th | Credit Reports | Daily | 66 | 66 | - | - |
| 1 st – 30 th | Payments In | Weekly | 4 | 4 | - | - |
| 1 st – 30 th | Payments Out | Weekly | 4 | 4 | - | - |
| Aug 25 th – Sep 21 st | Settlement Documents | Weekly | 4 | 1 | 2 | 1 |

Figure 9 - Settlement Information September 2019

Settlements : Oct 2019 data process updates

| Settlement Dates | Run Category | Run Type | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|--|-------------------------|------------|------------------|------------|-----------------------------------|--------------------|
| 1 st - 31 st | Settlements | Indicative | 31 | 12 | - | 19 |
| 1 st - 31 st | Settlements | Initial | 31 | 18 | 4 | 9 |
| 6 th Jan 2019 – 2 nd Feb 2019 | M+4 Resettlement | Weekly | 28 | 28 | - | - |
| 1 st - 31 st | Credit Reports | Daily | 66 | 66 | - | - |
| 1 st - 31 st | Payments In | Weekly | 4 | 3 | - | - |
| 1 st - 31 st | Payments Out | Weekly | 4 | 4 | - | - |
| Sep 22 nd – Oct 19 th | Settlement Documents | Weekly | 4 | 3 | - | 1 |

Figure 10 - Settlement Information October 2019

Settlements: Nov 2019 data process updates

| Settlement Dates | Run Category | Run Type | Runs to complete | On Time | Delayed – Same Day publication | Delayed >1 Day |
|---|-------------------------|------------|------------------|------------|-----------------------------------|-------------------|
| 1 st – 30th | Settlements | Indicative | 30 | 6 | 5 | 19 |
| 1 st – 30 th | Settlements | Initial | 30 | 25 | 3 | 2 |
| 3 rd Feb 2019 – 9 th Mar | M+4 Resettlement | Weekly | 28 | 28 | - | - |
| 30 th Sep - 19 th Oct 2018 | M+13 Resettlement | Weekly | 28 | 28 | - | - |
| 1 st – 30 th | Credit Reports | Daily | 66 | 66 | - | - |
| 1 st – 30 th | Payments In | Weekly | 4 | 4 | - | - |
| 1 st – 30 th | Payments Out | Weekly | 4 | 4 | - | - |
| Oct 20 th – Nov 23 rd | Settlement Documents | Weekly | 4 | 4 | - | - |

Figure 11 - Settlement Information November 2019

Settlements: Dec 2019 data process updates

| Settlement Dates | Run Category | Run Type | Runs to complete | On Time | Delayed – Same Day publication | Delayed > 1 Day |
|--|-------------------------|------------|------------------|------------|-----------------------------------|--------------------|
| 1 st - 31 st | Settlements | Indicative | 31 | 20 | 2 | 9 |
| 1 st - 31 st | Settlements | Initial | 31 | 27 | 3 | 1 |
| 10 th Mar – 30 th Mar | M+4 Resettlement | Weekly | 21 | 21 | - | - |
| 21st Oct 2018 – 11th Nov 2018 | M+13 Resettlement | Weekly | 21 | 14 | - | 1 |
| 1 st – 31 st | Credit Reports | Daily | 46 | 45 | - | 1 |
| 1 st - 31 st | Payments In | Weekly | 4 | 4 | - | - |
| 1 st – 31 st | Payments Out | Weekly | 4 | 4 | - | - |
| Nov 24 th – Dec 14 th | Settlement Documents | Weekly | 3 | 3 | - | - |

Figure 12 - Settlement Information December 2019

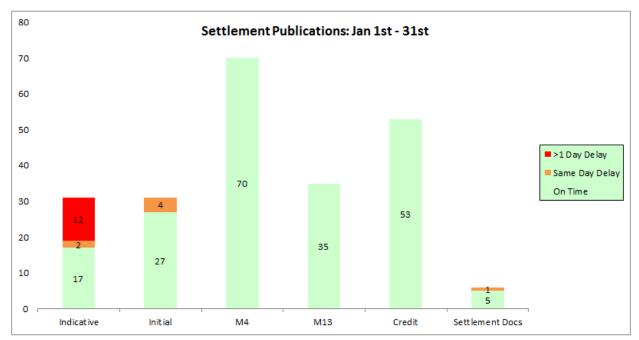


Figure 13 - Settlement Information January 2020*

^{*}The above graph in Figure 13 for Feb 2020 data represents similar data content to that outlined in tabular format for Figures 7-12

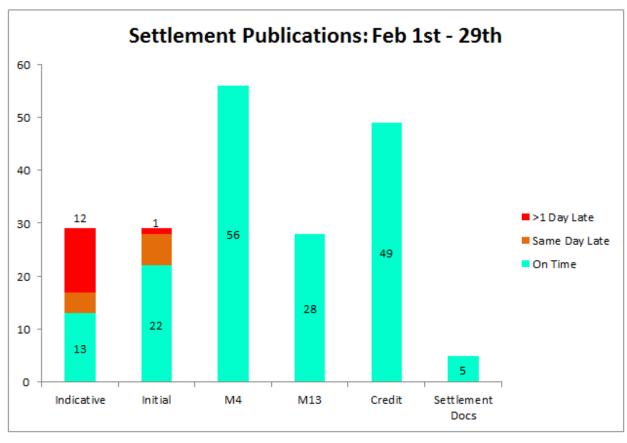


Figure 14 - Settlement Information February 2020

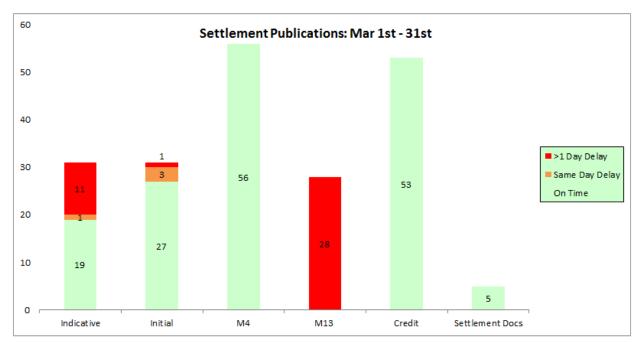


Figure 15 - Settlement Information March 2020

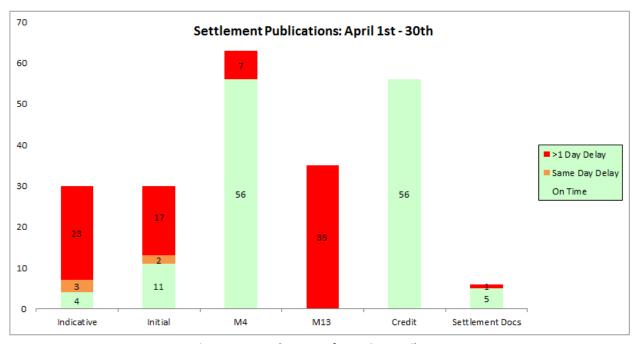


Figure 16 – Settlement Information April 2020

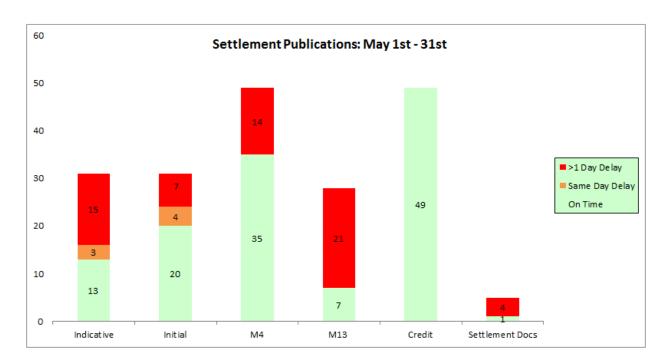


Figure 17 – Settlement Information May 2020

11 Appendix C: Settlement Publication Timings

Indicative Settlement

| On and in a libert | Marchael | Davis | Desired Food Date | Toward Date O Time | Dublish Data & Time |
|--------------------|----------|------------|-------------------|--------------------|---------------------|
| Operational Date | Market | Run | Period End Date | Target Date & Time | Publish Date & Time |
| 05/05/2020 | BALIMB | Indicative | 01/05/2020 | 05/05/2020 17:00 | 06/05/2020 09:05 |
| 05/05/2020 | BALIMB | Indicative | 02/05/2020 | 05/05/2020 17:00 | 06/05/2020 12:06 |
| 05/05/2020 | BALIMB | Indicative | 03/05/2020 | 05/05/2020 17:00 | 06/05/2020 12:37 |
| 05/05/2020 | BALIMB | Indicative | 04/05/2020 | 05/05/2020 17:00 | 06/05/2020 12:42 |
| 06/05/2020 | BALIMB | Indicative | 05/05/2020 | 06/05/2020 17:00 | 07/05/2020 08:55 |
| 07/05/2020 | BALIMB | Indicative | 06/05/2020 | 07/05/2020 17:00 | 07/05/2020 16:52 |
| 11/05/2020 | BALIMB | Indicative | 07/05/2020 | 11/05/2020 17:00 | 15/05/2020 08:41 |
| 11/05/2020 | BALIMB | Indicative | 08/05/2020 | 11/05/2020 17:00 | 15/05/2020 09:08 |
| 11/05/2020 | BALIMB | Indicative | 09/05/2020 | 11/05/2020 17:00 | 15/05/2020 09:18 |
| 11/05/2020 | BALIMB | Indicative | 10/05/2020 | 11/05/2020 17:00 | 15/05/2020 10:28 |
| 12/05/2020 | BALIMB | Indicative | 11/05/2020 | 12/05/2020 17:00 | 18/05/2020 09:14 |
| 13/05/2020 | BALIMB | Indicative | 12/05/2020 | 13/05/2020 17:00 | 18/05/2020 09:25 |
| 14/05/2020 | BALIMB | Indicative | 13/05/2020 | 14/05/2020 17:00 | 18/05/2020 09:36 |
| 15/05/2020 | BALIMB | Indicative | 14/05/2020 | 15/05/2020 17:00 | 18/05/2020 09:53 |
| 18/05/2020 | BALIMB | Indicative | 15/05/2020 | 18/05/2020 17:00 | 18/05/2020 16:40 |
| 18/05/2020 | BALIMB | Indicative | 16/05/2020 | 18/05/2020 17:00 | 18/05/2020 17:21 |
| 18/05/2020 | BALIMB | Indicative | 17/05/2020 | 18/05/2020 17:00 | 18/05/2020 17:47 |
| 19/05/2020 | BALIMB | Indicative | 18/05/2020 | 19/05/2020 17:00 | 20/05/2020 14:12 |
| 20/05/2020 | BALIMB | Indicative | 19/05/2020 | 20/05/2020 17:00 | 20/05/2020 16:36 |
| 21/05/2020 | BALIMB | Indicative | 20/05/2020 | 21/05/2020 17:00 | 21/05/2020 16:47 |
| 22/05/2020 | BALIMB | Indicative | 21/05/2020 | 22/05/2020 17:00 | 22/05/2020 17:12 |
| 26/05/2020 | BALIMB | Indicative | 22/05/2020 | 26/05/2020 17:00 | 26/05/2020 16:01 |
| 26/05/2020 | BALIMB | Indicative | 23/05/2020 | 26/05/2020 17:00 | 26/05/2020 16:25 |
| 26/05/2020 | BALIMB | Indicative | 24/05/2020 | 26/05/2020 17:00 | 26/05/2020 16:48 |
| 26/05/2020 | BALIMB | Indicative | 25/05/2020 | 26/05/2020 17:00 | 27/05/2020 09:30 |
| 27/05/2020 | BALIMB | Indicative | 26/05/2020 | 27/05/2020 17:00 | 27/05/2020 16:23 |
| 28/05/2020 | BALIMB | Indicative | 27/05/2020 | 28/05/2020 17:00 | 28/05/2020 16:48 |
| 29/05/2020 | BALIMB | Indicative | 28/05/2020 | 29/05/2020 17:00 | 29/05/2020 16:19 |
| 02/06/2020 | BALIMB | Indicative | 29/05/2020 | 02/06/2020 17:00 | 02/06/2020 10:40 |
| 02/06/2020 | BALIMB | Indicative | 30/05/2020 | 02/06/2020 17:00 | 02/06/2020 10:49 |
| 02/06/2020 | BALIMB | Indicative | 31/05/2020 | 02/06/2020 17:00 | 02/06/2020 12:04 |

Table 24 – Indicative Settlement Publication times

Initial Settlement

| Operational Date | Market | Run | Period End Date | Target Date & Time | Publish Date & Time |
|------------------|--------|---------|-----------------|--------------------|---------------------|
| 11/05/2020 | BALIMB | Initial | 01/05/2020 | 11/05/2020 12:00 | 11/05/2020 09:12 |
| 11/05/2020 | BALIMB | Initial | 02/05/2020 | 11/05/2020 12:00 | 11/05/2020 09:25 |
| 11/05/2020 | BALIMB | Initial | 03/05/2020 | 11/05/2020 12:00 | 11/05/2020 09:42 |
| 11/05/2020 | BALIMB | Initial | 04/05/2020 | 11/05/2020 12:00 | 15/05/2020 12:44 |
| 12/05/2020 | BALIMB | Initial | 05/05/2020 | 12/05/2020 12:00 | 15/05/2020 15:04 |
| 13/05/2020 | BALIMB | Initial | 06/05/2020 | 13/05/2020 12:00 | 15/05/2020 15:44 |
| 14/05/2020 | BALIMB | Initial | 07/05/2020 | 14/05/2020 12:00 | 15/05/2020 15:50 |
| 15/05/2020 | BALIMB | Initial | 08/05/2020 | 15/05/2020 12:00 | 18/05/2020 08:47 |
| 15/05/2020 | BALIMB | Initial | 09/05/2020 | 15/05/2020 12:00 | 18/05/2020 08:47 |
| 15/05/2020 | BALIMB | Initial | 10/05/2020 | 15/05/2020 12:00 | 18/05/2020 10:10 |
| 18/05/2020 | BALIMB | Initial | 11/05/2020 | 18/05/2020 12:00 | 18/05/2020 12:48 |
| 19/05/2020 | BALIMB | Initial | 12/05/2020 | 19/05/2020 12:00 | 19/05/2020 11:17 |
| 20/05/2020 | BALIMB | Initial | 13/05/2020 | 20/05/2020 12:00 | 20/05/2020 16:56 |
| 21/05/2020 | BALIMB | Initial | 14/05/2020 | 21/05/2020 12:00 | 21/05/2020 11:02 |
| 22/05/2020 | BALIMB | Initial | 15/05/2020 | 22/05/2020 12:00 | 21/05/2020 18:10 |
| 22/05/2020 | BALIMB | Initial | 16/05/2020 | 22/05/2020 12:00 | 21/05/2020 18:21 |
| 22/05/2020 | BALIMB | Initial | 17/05/2020 | 22/05/2020 12:00 | 22/05/2020 11:27 |
| 26/05/2020 | BALIMB | Initial | 18/05/2020 | 26/05/2020 12:00 | 26/05/2020 11:01 |
| 26/05/2020 | BALIMB | Initial | 19/05/2020 | 26/05/2020 12:00 | 26/05/2020 16:51 |
| 27/05/2020 | BALIMB | Initial | 20/05/2020 | 27/05/2020 12:00 | 27/05/2020 11:37 |
| 28/05/2020 | BALIMB | Initial | 21/05/2020 | 28/05/2020 12:00 | 28/05/2020 11:01 |
| 29/05/2020 | BALIMB | Initial | 22/05/2020 | 29/05/2020 12:00 | 29/05/2020 11:01 |
| 29/05/2020 | BALIMB | Initial | 23/05/2020 | 29/05/2020 12:00 | 29/05/2020 11:49 |
| 29/05/2020 | BALIMB | Initial | 24/05/2020 | 29/05/2020 12:00 | 29/05/2020 11:56 |
| 02/06/2020 | BALIMB | Initial | 25/05/2020 | 02/06/2020 12:00 | 02/06/2020 11:08 |
| 02/06/2020 | BALIMB | Initial | 26/05/2020 | 02/06/2020 12:00 | 02/06/2020 11:55 |
| 03/06/2020 | BALIMB | Initial | 27/05/2020 | 03/06/2020 12:00 | 03/06/2020 11:02 |
| 04/06/2020 | BALIMB | Initial | 28/05/2020 | 04/06/2020 12:00 | 04/06/2020 11:33 |
| 05/06/2020 | BALIMB | Initial | 29/05/2020 | 05/06/2020 12:00 | 05/06/2020 10:53 |
| 05/06/2020 | BALIMB | Initial | 30/05/2020 | 05/06/2020 12:00 | 05/06/2020 11:29 |
| 05/06/2020 | BALIMB | Initial | 31/05/2020 | 05/06/2020 12:00 | 05/06/2020 13:25 |

Table 25 – Initial Settlement Publication times

12 Appendix D: List of Queries by Type

| Date Sent | Due Date | Query Ref No. | Charge Component |
|------------|------------|---------------|------------------|
| 04/05/2020 | 03/06/2020 | #1826 | CCC |
| 05/05/2020 | 03/06/2020 | #1834 | CCC |
| 06/05/2020 | 04/06/2020 | #1852 | CCC |
| 12/05/2020 | 10/06/2020 | #1910 | CCC |
| 26/05/2020 | 24/06/2020 | #2012 | CDISCOUNT |
| 05/05/2020 | 03/06/2020 | #1830 | CFC |
| 05/05/2020 | 03/06/2020 | #1831 | CFC |
| 05/05/2020 | 03/06/2020 | #1832 | CFC |
| 05/05/2020 | 03/06/2020 | #1833 | CFC |
| 22/05/2020 | 22/06/2020 | #1997 | CFC |
| 04/05/2020 | 03/06/2020 | #1827 | CIMB |
| 07/05/2020 | 05/06/2020 | #1864 | CIMB |
| 07/05/2020 | 05/06/2020 | #1868 | CIMB |
| 11/05/2020 | 09/06/2020 | #1880 | LF |

Table 26 - Upheld Queries

| Date Sent | Due Date | Query Ref No. | Charge Component |
|------------|------------|---------------|------------------|
| 15/05/2020 | 15/06/2020 | #1937 | CIMB |
| 18/05/2020 | 16/06/2020 | #1941 | CIMB |
| 18/05/2020 | 16/06/2020 | #1947 | CIMB |
| 19/05/2020 | 17/06/2020 | #1955 | CIMB |
| 19/05/2020 | 17/06/2020 | #1963 | CIMB |
| 20/05/2020 | 18/06/2020 | #1969 | CIMB |
| 20/05/2020 | 18/06/2020 | #1971 | CIMB |
| 21/05/2020 | 19/06/2020 | #1979 | CUNIMB |
| 27/05/2020 | 25/06/2020 | #2019 | CDISCOUNT |
| 27/05/2020 | 25/06/2020 | #2020 | CDIFFCWD |
| 27/05/2020 | 25/06/2020 | #2021 | CAOOPO |

Table 27 - Unresolved Formal Queries